

Appreciative Inquiry Exercise

Worksheet One: Sad Times at Cheery Clowns

Background

On the surface, it looks as though things couldn't get any better at Cheery Clowns. Sales are up, customers are happy, and no one has torn off a clown's wig in months.

On the inside, however, things are far from cheery. Backbiting, infighting, and sabotage are rampant. Someone even hid Bozo's wig right before a big performance! Captain Crusty, the head clown, knows that it's just a matter of time before these problems start affecting the bottom line.

Q1: How could appreciative inquiry help Captain Crusty and Cheery Clowns?

Q2: What sorts of things might Captain Crusty discover in the Design and Dream phases?

Q3: What might the Design and Destiny phases look like for Cheery Clowns?